

**Sharwan Singh**  
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**m ERP Implementation**  
**Engineer**

### Career Objective

To emerge as a professional and prove myself as an important part of the organization by achieving the given targets and to work in challenging projects that will utilize my educational background and expand my knowledge.

### Summary:

- Seasoned professional with more than 2 years of experience in the field of ERP Consulting, Implementations, Upgrades, Migrations, Installation, End User Training, User Training ,Pre and Post Go Live Support activities
- Currently working as Customer Success Engineer/Manager.
- Working on cloud implementation (SaaS).
- Gathering requirement from client for enhancement, Development purpose.
- 2+ years of experience in SQL server 2014 Administration (*Installation, Backup, Restore*).
- Handled total 4 projects including 4 different full cycle implementations of ERP modules.
- Done MIS and BI Reports for all modules using Custom Reports with SQL and Microsoft Excel advance features.
- Basic knowledge of Github.
- Prepared mockup for development purpose.
- Good knowledge about JIRA.
  
- Working Knowledge of different modules of ERP specialized in *Following modules*
  - **Master Data Management**
  - **Sales and Logistic**
  - **Purchase and Inventory Module**
  - **Product Engineering and Quality**
  - **Production and Planning Module.**
  - **Plant Maintenance**
  - **HRMS and Payroll**
  - **Finance and Accounting**
  - **Document Management System**

### Work Experience

#### **Onsite ERP Implementation Engineer at In Touch System Pvt. Ltd.. August 2016 - Present** **Date**

- 1-** Implemented ERP all modules at Pritul Machines (Aug-16 to Feb-17).
- 2-** Implemented ERP all modules at Oscar Equipments Pvt. Ltd. (Mar-17 to May-18).
- 3-** Implemented ERP all Modules at KEMS Auto Components Pvt. Ltd. (June-17 to Nov-18).
- 4-** Implementing ERP all modules at KEMS Forging Ltd. UNIT-IV (Nov-18 to Present date).

### Roles & Responsibilities:

- Working as a Implementation Engineer for KEMS Forging UNIT IV.
- Part of GAP analysis, Master data upload and system configuration.
- Providing training, support, guidance and motivation to team members.
- Create user logins and assign the Rights to relevant Modules and Reports.
- Collect the new requirement by the client through Changed request sheet and get it done by development team.
- Involved in new Deliveries Testing and there implementation for manufacturing Industries.

- Online customer support through Ticketing system and Emails.
- Prepare and Update the daily and weekly Implementation status to Client and Company.
- Check the weekly and Monthly Customer health status and send alert to respective management.
- End to end Implementation of all modules **Sales, Purchase, Inventory, Product Engineering, Production, Finance, HRM, Shipping, Maintenance and MRP modules.**
- Installation of SQL Server Database and ERP Software on Client Workstations.
  
- Part of Gap analysis team, Business process study and Master data collection and upload and system configuration
- Identify opportunities to automate all possible decks to eliminate manual intervention and bring efficiency into the process
- Discuss and prepare the change management Documents and Coordinate with Development Team
- Understand customer expectation from the solution and propose suitable feature/functionalities
- Model, customize, configure, implement and validate final solution onto new system.
- Working on account portal which basically use for MFI for disbursing loan to end customers.

- Providing training, support, guidance and motivation to team members.
- Create user logins and assign the Rights to relevant Modules and Reports.
- Designing customized reports required by Client using SQL and MS Excel using in-built reporting tools.
- Providing Go-Live and Post Implementation support to Customers.

### Certification and Achievements

- Attended multiple training sessions done by Intouch systems for different version of **ICSoft ERP and SQL server**

### Professional Skills

- Languages - : Python.
- Packages- : MS Office (Advanced Excel, Word, PowerPoint)
- Operating Systems. : Windows 10, Windows 8, Windows 8.1, Linux
- Database : SQL Server 2014, 2016
- Notepad++

### • Project Summary

#### PROJECT 1 - Pritual Machines (Muzaffarnagar)

Type- Assembly

**Duration: 8 Months**

**Role:** ERP Implementation

Engineer

**Team Size:** 2

**Project Scope:** This project was involved end to End Implementation of Bakery Equipment manufacturing for all modules.

#### PROJECT 2- Oscar Equipments Pvt. Ltd. (Kolkata)

Type- Assembly

**Duration: 15 Months**

**Role:** ERP Implementation Engineer

**Team Size:** 2

**Project Scope:** This project was involved end to End Implementation of Hydraulic Cylinders manufacturing for all modules.

#### PROJECT 3- KEMS Auto Components Ltd (Hosur)

Type- Assembly

**Duration: 6 Months**

**Role:** ERP Implementation Engineer

**Team Size:** 3

**Project Scope:** This project was involved end to End Implementation of connecting rod manufacturing for all modules.

#### PROJECT 4- PD Forge Pvt. Ltd

Type- Forging

**Duration:**

**Role:** ERP Functional Consultant

**Team Size:** 2

**Project Scope:** This project was involved end to End Implementation of forging for all modules.

“ Currently Working as Customer Success Engineer where I gathered requirement from Feb-19 to till date.”

### Educational Profile

Year	Examination/Degree	Institute / University	CGPA/%
2016	B.Tech	UIEK Kanpur	6.1 CGPA
2011	12 <sup>th</sup>	U P Board Allahabad	69%
2009	10 <sup>th</sup>	U P Board Allahabad	61%

### Strengths

- Team player
- Patient Listener
- Analytical Thinking
- Hard Working

### Personal Details

Date of Birth: 25<sup>th</sup> January, 1994

Gender: Male

## Declaration

I hereby declare that the information furnished above is all based on truth and facts. Proofs can be provided when ever asked and needed.

**Sharwan Singh**

